

LIBERATOR WARRANTY

LIFETIME WARRANTY:

Power Chair Frame

Solar Mobility LLC will repair the frame with new or refurbished parts, free of charge in the USA, in the event of defective materials or workmanship.

ONE-YEAR LIMITED WARRANTY:

*Electronic Controller
Drive train components*

Solar Mobility LLC will repair/replace these products with new or refurbished parts, free of charge in the USA, for one year from the original date of purchase, in the event of defective materials or workmanship.



Note: The motor brushes are excluded from the one-year limited warranty.

WARRANTY EXCLUSIONS:

- ABS Plastic Shrouds
- Batteries (warranted by the manufacturer)
- Tires and tubes
- Labor, service calls, shipping, and other charges incurred in the repair of the product, unless specifically authorized by Solar Mobility LLC.
- Labor charges incurred in replacement part installation

Implied warranties, including those of merchantability and fitness for a particular purpose, are excluded. Liabilities for consequential damage are also excluded.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use, and does not cover damage that may incur in shipment or failures which are caused by products not supplied by Solar Mobility LLC, or failures resulting from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, or by anyone other than an authorized Solar Mobility LLC dealer, or damage that is attributable to acts of God.

This warranty is extended only to the original purchaser. The purchaser's receipt will be necessary as proof before any warranty performance is rendered. To obtain warranty parts and service, a warranty registration card must be filed with Solar Mobility LLC.

The warranty period commences on the purchase date from the seller/dealer. If the product is rented or otherwise not sold to the consumer, the warranty commences on the invoice date from Solar Mobility LLC.

This warranty gives the user specific rights; the user may also have other rights that vary from state to state. Solar Mobility LLC shall not be liable for incidental or consequential damage resulting from the misuse of this product or arising out of any breach of this warranty.

SOLAR COMPANION WARRANTY

For the purposes of this Warranty agreement the term "Solar Companion" shall include the canopy, shroud, solar panel, metal frame, and electronics, LED's, fastening hardware and mount.

Solar Mobility LLC warrants the Solar Companion defined above to be free of defects in workmanship and materials for a period of two (2) years from the original date of purchase.

This warranty is extended to the original purchaser of the Solar Companion and is transferrable to any subsequent owner for the initial two (2) year warranty upon proof of the original purchase date.

Any components replaced or repaired during warranty service and/or repair work will remain under warranty until the expiration of the original two (2) year warranty period.

Limited Product Warranty Solar Panel-Solar Mobility LLC will provide two (2) year craftsmanship on the module and a 5 year warranty on its solar cells performance.

Warranty work will only be performed by an approved Solar Mobility LLC service technician.

OBTAINING WARRANTY SERVICE

If within the original two (2) year warranty period, any component proven to be defective shall be repaired and/or replaced with a new or refurbished component at Solar Mobility LLC discretion.

Return your Solar Companion along with proof of the original date of purchase to the authorized distributor from which it was purchased. A replacement will be given at that time, or Solar Mobility LLC will ship a replacement unit the same day the warranted product is received.

This warranty includes labor charges incurred during repairs, and shipping charges for the return of the product. The warranty holder is responsible for shipping charges to return the product for repair.

Do not return faulty parts without prior written authorization from Solar Mobility LLC.

LIMITATIONS AND EXCLUSIONS

(Limiting factors determined at the sole discretion of Solar Mobility LLC)

This warranty shall not apply if:

- Evidence of tampering or any attempt to access the sealed unit
- Units that have a missing, defaced, or unreadable serial number.
- Repairs or modifications using unauthorized components or attachments
- Components have been altered from the manufacturer's specifications
- Repairs are attempted before contacting a warranty representative for authorized repairs
- Components show abnormal wear and tear from use
- Damage due to neglect, improper storage, operation, maintenance, or accident
- Circumstances beyond the control of Solar Mobility LLC

This warranty gives you specific rights, and shall be extended as needed to comply with state and provincial laws and requirements. These laws and requirements will vary from state to state and province to province.

Chair Warranty:

The intended purpose of seats supplied by Solar Mobility LLC shall be for use in wheel chair equipment. Solar Mobility LLC warrants to the Original Equipment Manufacturer (OEM) from the date of manufacture at Solar Mobility LLC.

1. Seats will be free from defects in material or workmanship for a period of 12 months from the date of manufacture at Solar Mobility LLC or 1000 hours, whichever comes first.
2. Fabriform® cushions will be free from splits or tears from normal usage for 24 months from the date of manufacture at Sears Manufacturing Co. or 2000 hours, whichever comes first.
3. Solar Mobility LLC agrees to reimburse OEM for defective or failed parts at the purchase price of the defective or failed part.

The Warranty does not cover:

1. Seats damaged by improper use, accident, other causality or negligence, alteration or use for other than its intended purpose.
2. Cushions or cushion covering materials other than Fabriform® cushions.
3. Damage to covering material caused by cuts, burns or abuse.

Warranty Procedure

1. OEM will replace defective parts at an authorized OEM dealer using only genuine Solar Mobility LLC parts. Parts required to repair failures covered by this warranty will be provided at a price not to exceed the price of part sold to the OEM.
2. OEM will make available at the discretion of Solar Mobility LLC all failed parts for review and identification of cause of failure.
3. OEM will provide The Liberator a detailed failure description, The Liberator' part number, The Liberator' serial number, date vehicle went into service, hours in use and date of failure in a timely manner for processing the warranty claim.

Consequential Damage

The remedies set forth above are the sole and exclusive remedies for breach of this warranty and purchaser agrees **that no other remedy for damages**, including without limitations whatsoever, **incidental or consequential** damages, loss of profit, loss of sales, loss of use of equipment in which Sears Manufacturing Co. seat is installed or injury to person or property, whether arising out of tort, contract or otherwise, **shall be applicable or available**.

Disclaimer of Warranty

The warranty described shall be in lieu of any other warranty, express or implied. The implied warranties of merchantability and fitness including but not limited to, any warranty of merchantability and any warranty of fitness for a particular purpose are hereby disclaimed and excluded. Solar Mobility LLC representatives, agents or employees may have made oral statements about the product covered by the above warranty. Such statements are not warranties, and should not be relied upon by the purchaser. The entire warranty is embodied in this writing, and there are no warranties that extend beyond the description of the face hereof.

Contact Information

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